International Road Ferry B.V.
Abel Tasmanstraat 81, 3165 AM Rotterdam-Albrandswaard, Netherlands
Internet: www.irf.eu

Terms & Conditions

Rates

- All rates are valid 3 months after confirmation, unless agreed differently
- All rates provided are subject to VAT if applicable, even if mentioned ALL IN.
- All rates are excluding : ADR/IMO surcharge (see below)
  Customs formalities (see tariffs list)
  Variable Fuel Surcharge (minimum 0%, see below)
  (unless otherwise agreed)
- All rates provided could be subject to increase due to fuel changes and other costs beyond our control.
- All rates are based on 1 loading and 1 unloading address.
- Surcharge for extra stops (loading , unloading or customs address') on route € 75,- , if not on route extra kilometres will be charged
- All deliveries required with special trucks (tail lift etc.) are on request against extra surcharge. Pallets may not exceed 200cm height in this case.
- All standard deliveries are based on unloading times between 0800u – 1200u. If either required outside this window and fixed time, a surcharge applies. Specific deliveries f.e. Amazon must be announced to us within the rate request.
- All collections are based on loading times between 0800u – 1700u. If either required outside this window and fixed time, a surcharge applies.
- No pallet exchange unless agreed by IRF.
- Waiting time FTL loading/unloading 2 hours free of charge, waiting time LTL 1 hour free of charge.
- Waiting time surcharge € 55,- per hour or part hour after this period.
- Wasted day surcharge € 550,- . Surcharge for 2 days delivery as following;
  If empty by 10:00 hrs € 250,-
  If empty by 12:00 hrs € 350,-
  If empty after 12:00 hrs € 550,-
- Surcharge for deliveries in DVS / CAZ zone € 60,-
- Deliveries in FORS zone can only be done on request and a surcharge applies.
- POD's can be provided by email upon request. Surcharge for this service will be € 7,50 per POD, unless otherwise agreed
- Transit times are subject to unforeseen circumstances
- If a change arises due to legislative measures, such as adjustments to truck tolls, the resulting costs will be passed on in full. These toll charges will be levied in accordance with the agreements made.

Variable Fuel Surcharge

- Fuel surcharge will be charged based on the IRF standard terms. See separate list.
- Surcharge will be based on the price of fuel and will be announced by mail on the last Monday of the last full week of the month.

Equipment

Ambient transport is done per 13.60m Euroliner trailer without tail lift, internal width 2.45m, internal height 2.65m.
Shipment may have a maximum payload of 25500kgs. Loads above this weight will be subject to a surcharge and are also subject to availability. A correct weight distribution is the responsibility of the shipper.
Temperature Controlled Cargo transport is done per 13.60m Fridge trailer without tail lift, according to European specifications.
Shipment may have a maximum payload of 22500kgs. A correct weight distribution is the responsibility of the shipper.

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BTW-nummer NL815262930B01

All our logistics activities are subject to the Logistics Services Conditions 2014 (LSC), latest edition exclusive the arbitration clause (article 14 LSC) and additional the General Terms & Conditions of I.R.F. Through article 2 sub 4 and 5 LSC are on our forwarding activities, applicable the Dutch Forwarding Conditions (Fenex) latest edition, exclusive the arbitration clause (article 23 Fenex) and additional on our warehousing activities the Dutch Warehousing Conditions of the Fenex (DWC), exclusive the arbitration clause (section 4 DWC) and through art.3 LSC are on all our transports by road applicable the Algemene Vervoerscondities (AVC 2002) , latest edition and in addition to the CMR Treaty 1956 at international transports by road. All our agreements will be governed by Dutch law, while the District Court at Rotterdam is the competent Court to settle disputes which may arise. Upon first request I.R.F. will send you free of charge a copy of the above-mentioned conditions and the CMR Treaty, while these conditions and the CMR Treaty can be downloaded directly from our website

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ADR/IMO

- **Hazardous goods**
  We can only accept dangerous goods after confirmation (if required) of the ferry company. Documentation DGD/DGN needs to be provided day before loading. The surcharge for shipments with dangerous goods and all limited quantity (no sub risk) is € 125,- per shipment.

  Goods need to be packed according to the ADR regulations and shipping via sea also according to IMDG Code.
  The shipper has the responsibility that all information on a DGN is correctly filled in and signed. Also the appropriate Hazardous labels (set of 4 !!) must be provided by the shipper. If the labels are not with the cargo we will be able to arrange these at the port, but we will charge you the costs onwards for this.
  GBP: Costs for ADR/IMO-labels provided in Vlaardingen £ 35,- or if provided in FXT/IMM £ 45,-
  Eur: Costs for ADR/IMO-labels provided in Vlaardingen € 40,- or if provided in FXT/IMM € 50,-

  IMO classes 1 and 7 are NOT standard hazardous goods and cannot be transported by IRF.

Calculation

- Standard pallet 100 x 120 cm, non-stackable max. weight 875 kg.
- Euro pallet 80 x 120 cm, non-stackable max. weight 750 kg.
- As standard, pallets must not exceed 260cm height.
- 1 loading metre is max. weight 1.750 kg.
- 1 m^3 is 330 kg.
  Highest weight/measure equivalent will be used for invoicing purposes.

Quay rent / delay costs:

• Day 1 arrival at the terminal till day 2	Free of costs, maximum 48 hrs
• Day 3 till 5	€ 75,00 per started period of 24 hours
• Day 6 onwards	€ 125,00 per started period of 24 hours + any extra costs for transhipment or extra haulage costs in case these are necessary.
• Costs for shunting trailers	€ 75,00 per incident and costs to be increased with standing costs per day.

Transport orders

- All bookings must be provided day before loading before 1600u and must have a clear goods description.

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Temperature Controlled Cargo

- If it concerns goods that need to be transported in conditioned conditions, this must be stated explicitly in advance in writing and at the latest with the transport request.
- The temperature range applies as stated in the quotation issued.
- Full loads at a temperature deviating from the quotation is possible, but to prevent misunderstandings and possible damage, this must be expressly agreed between the Parties and must be agreed in writing before loading begins.
- The mere mention of a temperature on a consignment note, loading list, packing list, transport order etc. does not count as 'agreement'. Instructions or requests to a driver are not binding, even if the driver (subsequently) accepts the load.
- A temperature printout of the cooling motor is available upon written request for a fee available.
- IRF is not obliged, but entitled, to accept goods offered for transport check (including product temperature), weigh or measure.
- No possibilities to exchange euro pallets, or any other pallets.
- Maximum loading capacity is 22.500 kgs.
- Any cargo insurance above CMR conditions must be arranged by the customer.

Costs:

Frustrated Costs Terminals due to custom problems in addition to the standard costs

• Fridge trailer rent per day, day 1-3	€ 90.00 per started period of 24 hours
• Fridge trailer rent per day, > 3 days	€ 115.00 per started period of 24 hours
• Fridge trailer Plug in / Cooling per (part of) day	€ 90.00

Temperature Print-out Fridge trailer

• To support a claim of damages	Free of Charge
• For quality services (within 3 days after transport)	€ 50.00

Insurance

- All transports are covered under the limitations of CMR conditions.
- High value cargo needs to be insured with an own all-risk insurance. IRF cannot provide extra insurances.
- In case safe parking is needed or requested, costs for this will be charged.

Cancellation

• Day before loading before 1200 hours	:	free of charge
• Day before loading after 1200 hours	:	50% of the original agreed transport price
• Day of loading	:	70% of the original agreed transport price

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Payment terms

- Within 30 days after date of invoice.
- If the credit assessment warrants it, a shorter payment term—or, if necessary, payment prior to loading or delivery may be required.
- Discrepancies are to be advised within 8 days after receipt of the invoice to admin@irf.eu
- Requests for POD's, which will be supplied at a later time, will not extend the payment date mentioned on the invoice.

Acceptance

- Acceptance of our quotes/rates, will imply all general conditions (see footnote) are accepted and will be executed.
- We reserve the right to apply a credit check.

Protective Clause

- In case costs will increase, due to circumstances beyond our control, we retain the right to change the mentioned tariffs at any given moment.
- The contractor is responsible for the goods to be well packed for the road- and sea transport. Taking back packaging will be executed only after receiving an explicitly written order of the contractor who is responsible for the costs.
- No liability will be accepted in case of bad packaging or loading. All extra costs for demurrage or return of the goods, caused by this, will be charged.
- It is the shipper's responsibility that the goods are loaded and can be secured adequately by using standard equipment.
  If drivers are required to load or unload themselves, IRF will not accept any responsibility for damages or other issues that arise relating to this.
- International Road Ferry is not liable for delay in deliveries, caused by strikes or operations stack of third parties or any other delays that can be classified as "force majeure".

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